# **INDIAN MARITIME UNIVERSITY**



# **TENDER FOR**

# **"HOUSEKEEPING SERVICE"**

# AT

# IMU VISAKHAPATNAM CAMPUS

# Tender No. IMUV/2015-2016/HKS/02 Dated 24/02/2016

# INDIAN MARITIME UNIVERSITY (A Central University, Govt of India) VISKAHAPATNAM CAMPUS GANDHIGRAM-VISAKHAPATNAM-530005

Telephone: 0891-2578360 Fax :0891-257775

# INDIAN MARITIME UNIVERSITY Visakhapatnam Campus, Gandhigram <u>Visakhapatnam – 530 005</u>

#### TENDER FOR HOUSEKEEPING SERVICES

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# SECTION-I

# NOTICE INVITING TENDER ENQUIRY

- 1. Indian Maritime University, Visakhapatnam Campus, Gandhigram, Visakhapatnam invites Tender Enquiries from the experienced agencies in Housekeeping Services to the Visakhapatnam Campus of the Indian Maritime University.
- 2. The cost of the tender document is Rs.500/-(Rupees Five Hundred only) payable by way of Demand Draft on any Nationalised/Schedule Bank in favour of Indian Maritime University, Visakhapatnam Campus, payable at Visakhapatnam. The tender document can also be downloaded from the website <u>www.nsdrc.com</u> in such case the cost of the tender document shall be submitted along with the Technical Bid.
- 3. Sealed Tender Enquiries prepared in accordance with the general conditions enumerated in this tender and completed in all respect shall required to be submitted to the Director, Indian Maritime University, Visakhapatnam Campus, Gandhigram, Visakhapatnam not later than the date and time mentioned.
- 4. All Tender Enquiries must be accompanied by Earnest Money Deposit (EMD) of Rs.84,000/- (Rupees Eighty four thousand only)
- 5. The Tender Enquiry Document is not transferable.
- 6. <u>Schedules for Invitation to Tender Enquiry:</u>
  - a) Place of issue of Tender Enquiry Document and address at which the Tender Enquiry Documents are to be submitted

Director Indian Maritime University Visakhapatnam Campus Gandhigram Visahapatnam - 530 005

Phone: 0891-2578360-64 Fax : 0891-2577754

b) Date from which the Tender Enquiry Document issued

From 24.02.2016 onwards (only on working days)

# c) Last Date for submission of the Tender Enquiry Document

On or before 1400 Hrs on 15.03.2016

# d) Date of opening of Tender Enquiry Document (Technical)

At 1500 Hrs on 15.03.2016

# e) Date of opening of Tender Enquiry Document (Financial)

The opening of the financial bid shall be intimated to the technically qualified tenderers.

- f) The Tender Enquiry shall be valid for 90 days.
- 7. Tender Enquiry Document (Technical) shall be opened on the day and time as indicated in this document. The Tender Enquiry Document (Financial) shall be opened only in respect of tenderers who were qualified in the Technical Bid. Eligible tenderers should send letter of authorization with attested specimen signatures of their representatives deputed to attend at the time of opening of tender enquiry, both for Technical and Financial. Representatives without such authorization not permitted to be present at the time of opening the bid.

# 8. Definitions used in this Document:

- Tenderer: Refers to the Person or the Firm or the Company to whom this Tender Enquiry is issued
- IMU Refers to Indian Maritime University, Visakhapatnam Campus at Gandhigram, Visakhapatnam
- Contract: Refers to the Agreement entered into between IMU and the successful tenderer including all attachments and annexes thereto and all documents incorporated by reference therein
- Contractor: Refers to the successful tenderers who have entered into a contact with IMU for rendering the services.
- Service: Refers to various services indicated in this Tender Enquiry

# SECTION - II

#### GENERAL CONDITIONS

- 1. The tender enquiry should be complete in all respects and if the tender were in complete, the offer would be rejected. The tenderer shall sign and affix seal on all the pages of the tender enquiry document.
- 2. The Tender enquiry should be submitted in a sealed cover containing covers (I) and (II) separately and super scribed "Tender for Housekeeping Services to Visakhapatnam Campus of Indian Maritime University". The tenderer shall clearly write on cover I as "Technical Bid Housekeeping Services to Visakhapatnam Campus of Indian Maritime University "and on cover II as "Financial Bid Housekeeping Services to Visakhapatnam Campus of Indian Maritime University" and each addressed to "The Director, Indian Maritime University, Visakhapatnam Campus, Gandhigram, Visakhapatnam-530005. The tenderer should also indicate Name and address on all the covers.
- 3. The amount of Earnest Money Deposit is Rs.84,000/- (Rupees Eighty Four thousand only) and shall be submitted in the form of Demand Draft drawn on any Nationalised / Schedule Bank in favour of Indian Maritime University, Visakhapatnam Campus payable at Visakhapatnam. The Demand Draft should be enclosed to the Tender Enquiry (Technical) submitted and should not be sent separately.
- 4. The Earnest Money Deposit (EMD) of the unsuccessful tenderers shall be refunded without any interest on signing of the contract with the successful tenderer. The EMD of the successful tenderer shall also be refunded on submission of Bank Guarantee towards performance of the Contract.
- 5. EMD of the tenderers shall be forfeited if the tenderer is not willing to abide by the terms and conditions after submission of tender:
  - 5.1 The tenderer does not honour the services required by IMU
  - 5.2 Withdraws the tender enquiry before receipt of final acceptance
  - 5.3 Fails to execute an agreement and submission of Bank Guarantee towards security deposit as indicated in this tender within the stipulated time.

# 6. Minimum Eligibility / Evaluation Criteria:

6.1 A well-established agency within Andhra Pradesh.

- 6.2 The Agency must have "Experience" of providing Housekeeping Services for at least preceding **3 (Three)** Years from the bid due date and out of which bidder must have executed at least one (1) such service, having a minimum value of **Rs.20.00 Lakhs**.
- 6.3 The bidder should have a minimum turnover of Rs.20.00 Lakhs in similar activities in any one of the 3 (Three) preceding Audited Financial Years.

# 6.4 The tenderers should enclose copies of the following documents or otherwise the offer will be summarily rejected.

- i) Certificate of Registration
- ii) PF Code Registration
- iii) ESI Code Registration
- iv) Permanent Account Number
- v) Service Tax Registration with Central Excise Authorities
- vi) Agreements / Work orders in respect of similar services carried out during years 2013-2014, 2014-2015 and 2015-2016 showing the value of work.
- vii) Performance / Completion certificate in respect of the works carried out during the years 2012-2013, 2013-2014 and 2014-2015
- viii) Audited Balance Sheet and Profit and Loss Account for the years 2012-2013, 2013-2014 and 2014-2015.
- ix) The bidder should submit self-declaration letter stating that they have not been blacklisted / debarred by any government department / agency.
- 6.5 Bidders must furnish all relevant certificates / documents / information in support of their credentials to the above eligibility / evaluation criteria along the bid, failing which the bid may be summarily rejected.
- 6.6 IMU reserves the right to accept or reject any or all tenders received at its absolute discretion without assigning any reason whatsoever.
- 6.7 Bids received after the due date and time is liable to be rejected.

# SECTION - III

## SERVICES FOR THE BUILDING COMPLEX

- The Building Complex for Housekeeping area is to be carried out as per the below conditions and as per the areas marked in the <u>Annexure</u>. The Quote is to be given as per the Schedule of Rate for Housekeeping services (Price Bid – Breakup for Manpower & Cleaning.
- 2. Office Complex / Guest House:
  - **2.1.** Sweeping and moping of the entire office on every day including dust proof brushing/ cleaning of coir mats / sweeping the floor area, removal of cobwebs etc.
  - **2.2.** Sweeping and cleaning surface of Toilets and toilet floor, urinal and wash basins with detergent, phenyl and acid twice a day.
  - **2.3.** Wiping of windows, window panes and glass partitions, Venetian blinds and painted doors with suitable cleaning agents once in a week or as frequently as required.
  - **2.4.** Moping of floor with soap water daily wherever necessary
  - **2.5.** Providing of Naphthalene balls in all toilets, urinal and washbasins as required and paper napkins
  - **2.6.** Manual dusting and mechanized suction of dust in respect of units, walls, office furniture and curtains
  - **2.7.** Daily collection of waste papers from waste paper basket and dumping at the centralized premises
  - 2.8. Providing scap /scap water near all washbasins at all the times.
  - **2.9.** Placing Towels / napkins near washbasins and to change /replace them duly washed once in three days.
  - **2.10.** Daily cleaning of the carpets in the Directors Chamber, Visitors room, Board Rome and weekly ones in the Seminar hall with Vacuum cleaner.

# 3. <u>Residential Quarters/Hostels:</u>

**3.1.** Daily cleaning of staircases in the two Residential blocks/Hostels.

- **3.2.** Cleaning of terrace (roof) of the Residential quarters/Hostels once in a week.
- **3.3.** Daily collecting and disposing off debris in the surrounding area of Residential quarters/Hostels.
- **3.4.** Daily collection of garbage from Residential quarters/Hostels and disposal.
- **3.5.** Daily Cleaning of Toilets and bathrooms in the Hostel Blocks.
- **3.6.** Sweeping of Hostel blocks to be carried out daily and moping to be carried out on alternate days.
- **3.7.** The Contractor is not allowed to store or stack the garbage /debris in the premises of IMU and as to clear/remove the garbage, debris etc., from the premises from time to time. If it is notice by the Management that the garbage/debris is stored or stacked in the premises of IMU and not cleared/removed the Management shall impose a penalty of Rs.500/- per day, till the garbage/debris is cleared/removed.

#### 4. <u>Miscellaneous:</u>

- 4.1. Undertaking of all Housekeeping activities as informed by IMU from time to time.
- **4.2.** The persons engaged by the contractor shall have no claim or right whatsoever, with regard to employment with IMU.
- **4.3.** The contractor shall indemnify IMU from all statutory and general obligations.

#### 5. Material and Consumables:

All the cleaning and consumable items of standard brands shall be provided by the contractor as per the requirement.

#### 6. Personnel, Uniform and Wages

#### **6.1.** The successful tenderer shall deploy personnel as detailed below.

i)	Supervisor with knowledge and experience in Housekeeping	1 No.
ii)	Qualified Electricians (ITI qualified with three years Experience or person with Five Years experience in the relevant field)	4 Nos.
iii)	Qualified Plumber (ITI qualified with three years Experience or person with Five Years experience in the relevant field)	1 No.
iv)	Carpenter	1 No.
V)	Labour /for Guest House and office premises( 2 semi-skilled and 2 unskilled)	4 Nos
	TOTAL:	11 Nos.

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- **6.2.** The successful tenderer shall ensure all the personnel to be in proper and prescribed clean and tidy uniform at all times at no extra cost.
- **6.3.** The personnel engaged should be provided with an Identity Card.
- **6.4.** The personnel engaged by the successful tenderer (Contractor) shall have no claim or interest or right whatsoever with regard to employment with IMU.
- **6.5.** The Contractor (successful tenderer) shall ensure strict discipline and decorum amongst his personnel during work period at IMU.
- **6.6.** The successful tenderer has to submit the Police Verification of candidature /conduct of the personnel prior to deployment into work in IMU.
- 6.7. As and when required for any other works related to IMU the contractor has to supply the required labour on day to day basis or on lump sum basis for the additional jobs/ works for which the management of IMU shall reimburse separately on submission of the bills, on successful completion of the jobs/ works by the contractor. While the jobs / works are being executed by the contractor and in the event of any accident/ untoward incident, the management of IMU is in no way connected and it shall be the sole responsibility of the contractor only, and for all practical purposes, the labour /workers engaged for the above works / jobs shall be the workers of the contractor.
- **6.8.** The Management reserves the right to reduce the number of personnel shown under clause 6.1 above or increase the number of personnel over and above the personnel engaged as and when needed for a shorter duration or till the end of the contract.
- **6.9.** Wages to the Personnel so engaged by the contractor shall not be less than the rates notified in the "Gazette Notification" issued by the Central Government Notification from time to time with regard to minimum wages applicable to the respective categories and adopt the latest revisions with regard to Provident Fund and ESI etc. Overtime has to be paid as per Government norms in respect of personnel engaged for beyond stipulated working hours.
- **6.10.** The contractor shall not employ any person of age below 18 years and above the age of 60 years and they should be sound in health in carrying out the duty and should not have infected diseases.

# 7.0 Terms of Payment:

**7.1** The payments to the housekeeping personnel should be made on or before 7<sup>th</sup> of each month. Failure to comply with the requirements may invite a penalty of 2% on the monthly bills.

- **7.2** Wage slips to be provided to the housekeeping personnel for each month of payment of salary.
  - **7.3** The statutory requirements such as ESI and PF are to be paid to the respective authorities on or before 15<sup>th</sup> of each month failing which a penalty of 2% shall be levied on the monthly bills.

#### Termination of the Contract by IMU:

**8.0** IMU reserves the right for termination of the contract at any time by giving one month written notice, if the services are found unsatisfactory and also has the right to award the contract to any other agency at the cost, risk and responsibilities of bidder.

## 9.0 Penalty clause:

- **9.1** The contractor shall execute the assigned work as per the contract and if the same have not been executed up to the expected level, warning notice shall be issued in this regard. If the situation continues still, penalty will be imposed at the rate of 1% of the contract value per month.
- **9.2** The requirement of personnel as specified above can vary based on the requirements of IMU. In such case, the charges quoted by the tenderer shall be proportionate with reference to the actual personnel provided.
- **9.3** The Tender Enquiry Document (Financial) opened only in respect of tenderers who were qualified in the Technical Bid. After evaluation of the Price bids of the tenderers qualified technically, IMU would intimate the award of Contract to the successful tenderer. The successful tenderer shall enter into an agreement / a Contract covering the entire scope of services with IMU within <u>one</u> week from the date of award of the work.
- **9.4** An amount equivalent to 10% of the Contract Value shall be retained from the monthly bills of the Contractor towards Performance Security and the same shall be returned on completion of 60 days beyond the date of the completion of all contractual obligations.
- **9.5** The contractor shall indemnify IMU for any theft, loss, damage, and deterioration loss of product, material or property arising from any act of negligence on the part of the Personnel so deployed.
- 9.6 The contractor shall not subcontract the assigned work to any other agencies.
- **9.7** Upon the complete fulfilment of the contract by the Contractor to the satisfaction of IMU, the Bank Guarantee Bond discharged and returned to the Bank.

	-	TECHNIC/	<u>AL BID</u>
1.	Name of Tenderer	:	
2.	Status (Proprietary / Partnership Society / Company) (Enclose documentary Proof)	:	Indicate whether documentary proof enclosed Yes / No
3.	Address of Registered Office	:	
	Phone No Fax no. Email	::	
4.	Address of Local Office	:	
	Phone No Fax no. Email	:	
5.	PF Code No. (Attach documentary proof)	:	Indicate whether documentary proof enclosed Yes/No
6.	ESI Code No. (Attach Documentary proof)	:	Indicate whether documentary proof enclosed Yes / No
7.	Service Tax Registration No (Attach Proof of Registration)	:	Indicate whether documentary proof enclosed Yes / No Page 10 of 18

8.	Permanent Account Number Issued by the Income Tax Authorities (Attach copy of the PAN Card)	: :	Indicate wheth Yes / No	er documentary proof enclosed
9.	Turnover of agency for last three Years (attach audited balance : Sheet and profit and loss	:	<u>Year</u> 2012-2013	<u>Turn Over</u> Rs
	Account for last three financial Years i.e., 2012-2013, 2013-2014	:	2013-2014	Rs
	And 2014-2015	:	2014-2015	Rs
10.	Income Tax Returns for the Financial Years 2012-2013	:	Indicate wheth	er documentary proof enclosed
	2013-2014 and 2014-2015	:	Yes/No	
11.	Details of Housekeeping Jobs carried out during last three	:	Indicate wheth	er documentary proof enclosed
	years i.e., 2012-2013, 2013-2014 and 2014-2015 including value of each job with a consolidated statement as per Annexure (Attach documentary Proof)	:	Yes/No	
12.	Satisfactory Performance Certificates from the organisations	:	Indicate wheth	er documentary proof enclosed
	During the last three years i.e. 2012-2013, 2013-2014 and 2014-2015 (Attach documentary Proof)	:	Yes/No	

SIGNATURE OF THE TENDERER WITH SEAL

Data

Place:

Date:

# Annexure to the SI.No.11 of the Technical Bid

SI. No.	Organisation	Per	iod	Details of Jobs Carried out	Order Value Rs.		
		From To			1 6.		

#### DETAILS OF HOUSEKEEPING JOBS CARRIEDOUT

SIGNATURE OF THE TENDERER WITH SEAL

Place:

Date:

## Annexure to the SI.No.12 of the Technical Bid

SI	Organisation	Pe	eriod	Reference of
No.		From	То	Performance Certificate

# DETIALS OF PERFORMANCE CERTIFICATES IN RESPECT OF HOUSEKEEPING JOBS PERFORMED

Place:

# SIGNATURE OF THE TENDERER WITH SEAL

Date:

#### SCHEDULE OF RATES FOR HOUSEKEEPING SERVICES (PRICE BID - BREAK-UP FOR MANPOWER & CLEANING)

SI. No	Particulars	Supervisor (Rate per Person per Month) (In Rs.)	Qualified Electrician (Rate per Person per Month)	Qualified Plumber (Rate per Person per Month)	Carpenter (Rate per Person per Month)	Labour (Rate per Person per Month) (In Rs.) Semiskilled	Labour (Rate per Person per Month) (In Rs.) Unskilled
1	Basic Rate						
	(Minimum Wage)						
2	Provident Fund						
	@ 13.61%						
3	ESI @ 4.75%						
4	Leave Wages						
5	Total per month						
	(in Figures)						
6	Total per month						
	(in Words)						

## PRICE BID

SI. No	Particulars	No. of Personnel	Rate per month	Total Per month (Rs. in Figures)	Total Per month
		/Area in	(In Rupees)	ζ <b>υ</b> ,	(Rs. in Words)
		SQ Meters			
1	Supervisor	1			
2	Qualified Electrician	4			
3	Qualified Plumber	1			
4	Carpenter	1			
5	Others: Semiskilled	2			
	Unskilled	2			
6	Building Complex	7925			
	Cleaning as per				
	Annexure-1				
7	Tractor engaging per trip				
8	Total (Col. 1 to 7				
9	Cost of Material				
10	Total (Col.8 to 9)				
11	Service Charges				
	(Percentage to be				
	Indicated)				

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12	Total (Col.10 to 11)		
13	Service Tax		
	(Percentage to be		
	Indicated)		
14	Grand Total (in Figures)		
	(Col. 12 to 13)		
13	Grand Total (In Words)		

Note: Latest gazette notification should be enclosed.

Place: Date :

#### SIGNATURE OF THE TENDERER WITH SEAL

Note : All cleaning and consumable items like spray, room freshener, deodorant, brooms, naphthalene ball, etc and other disinfectant cleaners and consumables shall be provided by the Contractor as per the requirements of every month. The cost of such cleaning and consumable items should be covered in the Price Brid. No additional cost will be considered.

# Undertaking for Non Black Listing and Non Banning

(On non-judicial stamp paper worth Rs.50)

(A)	I/We									
. ,	•	,			•				•	firm has not been black listed /
					•					Government) & their subordinate
	Departm	ients fo	r par	ticipat	tion/subm	ISSIC	on of te	enders		
Place	· ·									
Date										
									e e	Signature of Authorized Signatory
									-	Name of Signatory
										Designation with seal
(B)	I/We									(Name of firm) do hereby
	undert	ake t	hat	our	company	/	firm			black listed / banned by
		al lafar						_ (Nai	me of	Government / Department) &
	require	ea infor	matic	nas	below:					
	(i)	Caus	eoft	black	listing/bar	nin	a			
	(ii)	For w			lioui ig, iou		9			
	(iii)	Perio	dofk	black	listing / bar	nin	g.			
	(is Á	Lator	t Stat	tue of	block lictin	a / İ	hannin	a		

(iv) Latest Status of black listing / banning

Place: Date :

Signature of Authorized Signatory

Name of Signatory Designation with seal

	INDIAN MARITIME								
	Building Cor	mplex - Hou	se keepino	Area 2016-2	017				
SLNO	Name of the Building	Floor	Qtr No	Area in SQ. Meters	Wash Room/	Daily	Work S Weekly	<u>Schedule</u> Monthly	Quartarly
				IVIEICI S	Toilets	cleaning	deaning	deaning	deaning
Α	Hostels AB and CD Blocks								
1	Warden / Doctor	L	A-14	34.00	1	Yes			
2	Recreation (TV)	L	C-11	57.00	1	Yes			
3	Gym	L	D-11	57.00	1	Yes			
4	Guest House	Μ	B-21	106.00	3	Yes			
5	Girls Hostel	М	A-31	88.00	2	Yes			
6	Girls Hostel	U	A-32	75.00	2	Yes			
7	Girls Hostel	U	B-32	75.00	2	Yes			
8	Boys Hostel	U	B-31	75.00	2	Yes			
9	Boys Hostel	U	B-22	75.00	2	Yes			
10	Boys Hostel	М	A-21	96.00	2	Yes			
11	Boys Hostel	М	A-22	96.00	2	Yes			
12	Boys Hostel	L	C-12	35.00	1	Yes			
13	Boys Hostel	L	C-13	57.00	1	Yes			
14	Boys Hostel	М	C-21	75.00	2	Yes			
15	Boys Hostel	М	C-22	75.00	2	Yes			
16	Boys Hostel	U	C-31	75.00	2	Yes			
17	Boys Hostel	U	C-32	75.00	2	Yes			
18	Boys Hostel	L	D-12	35.00	1	Yes			
19	Boys Hostel	L	D-13	57.00	1	Yes			
20	Boys Hostel	М	D-21	75.00	2	Yes			
21	Boys Hostel	М	D-22	75.00	2	Yes			
22	Boys Hostel	U	D-31	75.00	2	Yes			
23	Boys Hostel	U	D-32	75.00	2	Yes			
24	Boys Hostel	G	E	249.00	8	Yes			
				4523.00					

В	Main Building			Yes			
1	Ground Floor						
	Library, Class rooms, Canteen and pantry room, Office and staff rooms, Corridirs , court area, Below Ramp area , wash room/ toilets and Stair case etc		6				
2	Entry level Floor						
	Designe hallease and west side, Work station area, Server room, Discussion rooms, Corridorrs, Reseption area, Ramp, Seminar hall with Carpet, Pantry, Wash room/ toilets, Stair case etc		6				
3	Upper Floor						
	Director,s chamber With carpet, Secretariat and Visitor,s room with carpet, Board Room with Carpet, Adminstration and Finance Department area, Class Rooms, Compurer labouratory and class Rooms, Terress, Wash room/ toilets, Stair case etc,		4				
4	Ramp area	436.00		Yes			
5	Main Building top terress area	412.00				Yes	
С	Maintenance Building						
1	Ground Floor						
	Maintenance Office room, Store um staff room, Diesel Generator area and Central Airconditioning plant area	324.00	2	Yes			
2	First Floor						
	3 no Laboratorys, Corridors and Cooling tower area, Stair case ets	324.00		Yes			
D	Security post/ Rooms	24.00		Yes			
Ε	Other areas						
1	Pump Rooms	15.00	1		Yes		
2	Water sumps and Individuaval building over head water tanks					Yes	
3	Sewage and drainage lines and manholes etc						Yes
	Total area in Sq Meters	7925.00					